## **Important Credit Card Business and Financial Information**

2017 April Unit: NT\$ Thousand; Card Monthly Delinquency Delinquency Monthly Monthly Monthly Undue Monthly Annual Revolving Effective Active Cash Ratio (over Ratio Issuer Issuing Cancelled Balance of Retail Sales Ratio Write-off Write-off Cards Cards Balance Advance (3 months to 6 months) Cards Cards Installment Volume (%) Amount Amount Volume 6 months) (%) (%) Bank of Taiwan 249 049 130.432 4.12 1.967 214.849 10.87 572.770 986 0.100.06 978 42 1.083 6,593 Land Bank of Taiwan 242,043 129,430 4.602 1.079 305.149 48.925 766.982 621 0.5 0.47 555.17 1.84 7,656 Taiwan Cooperative Bank 461,821 4,330 653,453 214,096 2,528,538 3,302 0.40 0.34 254.48 5,469 15,445 284,875 5,696 First Commercial Bank 963,633 636,700 10,220 8,007 1,405,664 1,030,219 3,635,669 13,363 0.23 0.00 1,592,25 5,98 23,838 Hua Nan Commercial Bank 953,173 705,994 21,624 9,542 793,916 2,035,916 3,615,552 1,207 0.18 0.00 459.08 15,817 Chang Hwa Commercial Bank 420,323 202,701 3,405 2.748 290,804 142,395 0.2 0.01 3 156 1.096.628 7.892 The Shanghai Commercial & 361.550 2 353 1.586 0.76 932 53 11,278 182.365 687.446 196,040 901.538 6.620 0.16 5.600 Savings Bank 18,953 5,855,591 10,416,944 15,752,919 47,700 0.14 0.00 810.57 94,578 Taipei Fubon Bank 2,315,884 1,719,036 23.880 25.564 Cathay United Bank 5.984,723 4,219,214 ,443.20 58,106 35,732 15,442,834 9,420,518 30,113,47 191,87 0.1 0.00 31.02 127,669 124,577 Bank of Kaohsiung 10 326 4.278 31 38 7,500 65 113 0.33 0.23 288.62 1.059 904 Mega International Commercial Bank(former The International 601,732 402,990 4,792 4,387 1,133,126 761,125 2,238,212 4,533 0.21 0.06 566.98 2,604 12,389 Commercial Bank of China) Citibank Taiwan Ltd.(by merge of Bank Of Overseas Chinese and 2,871,299 2,436,064 27,956 27,249 16,126,101 9,526,127 18,683,380 165.878 0.52 0.12 603.83 307,581 60,195 acquire Citibank N. A.'s Credit Card Business) ANZ Bank (Taiwan) Limited (transferred from Australia and New 538,139 323,194 4.752 4.273 2.860.183 1.514.995 2,698,502 21.347 0.40 0.00271.46 14.809 54,482 Zealand Banking Group Ltd. and acquired from ANB AMRO Bank) Taiwan Business Bank 1,903 323 452 122,670 436 172 59.887 851,796 3.088 0.12 0.02 149 12 3.24 642 Standard Chartered Bank (Taiwan) (former Hsinchu International Bank 337,905 205,279 3,916 1,767,793 1,100,689 10.078 0.00 555.35 10,569 1,268 442,767 0.44 37,443 and by merge of Asia Trust & Investment Corp.) Taichung Commercial Bank 206,058 80,377 1,629 1,011 277,369 41,894 488,563 3.07 1.57 191.48 267 HSBC Bank(Taiwan) Ltd. (former 398,806 4,069,548 2,338.71 583.118 6.439 7.638 2.494.911 1.471.767 37.544 0.31 0.00 7.904 32.443 The Hongkong and Shanghai Banking Co.Ltd.) Hwatai Bank 10,278 6.009 2,711 46,662 0.9 0.91 240.87 575 28 Shin Kong Commercial Bank 918,338 487,822 11,940 6,589 1,953,132 ,295,277 3,271,368 9.334 0.26 0.03 231.08 6,63 24,829 1,690 1,135 265,546 Sunny Bank 92,136 59.114 937.66 49.866 2.760.260.007.600 Cota Commercial Bank 16,888 11.139 117 93 28,496 15.887 128,171 27 0.41 0.00.753.63 23 995 Union Bank of Taiwan 2,012,563 1,112,678 24,276 20,666 4,905,199 2,536,406 6,426,499 51,476 0.28 0.00 122.17 14,430 60,915 Bank(acquire AIG Credit 963,932 83,921 4,793,366 5,225,775 3,639,247 181,018 0.07 100.76 1.428.491 13,106 0.31 16.048 68,660 Card(Taiwan) Co. Ltd.'s Credit Card Yuanta Bank(former Fuhwa 406,561 12,472 4,348 467,338 470,540 0.12 0.00 1,184,57 7.039 620.105 4.319.295 61 1.90 Commercial Bank ) Bank Sinopac(by merge of SinoPac 1,850,935 1,056,105 11,339 19,180 3,335,162 86,131 0.39 0.00 16,586 4,683,601 5,837,575 574.15 64,488 Card Services Co., Ltd.) 4,387,684 3,049,141 22,858 11,229,683 9,902,763 21,553,854 168,249 0.02 174,267 41.616 0.26 904.12 40.690 E. Sun Commercial Bank, Ltd. Cosmos Bank, Taiwan 483,080 194,911 16,713 17,840 1,066,831 348,267 894,618 8,211 0.87 0.55 144.21 7,216 24,472 DBS Bank(Taiwan)Ltd.(by merge of 5,553 21.094 0.00 0.00 136,789,47 12.519 16 23 46.439 13 204 863 Bowa Bank and acquire DBS bank 68 Ltd.) Taishin International Bank (acquire Chinfon Commercial Bank's Credit 3,921,921 2,734,783 45,658 12,762 9,857,232 14.002.576 16,616,652 154.028 0.24 0.01 629.69 23.88 101,771 Card Business) 1,659.97 Ta Chong Bank Ltd. 577.80 323 550 7.531 6.047 904 584 3 347 556 48 001 0.00 0.00542.46 9.730 39,452 Jih Sun International Bank 172,812 97.594 489 806 401,469 207,247 342,116 3,865 0.37 0.00 182.80 1.149 5,233 EnTie Commercial Bank 180,089 68,455 638 391 348,453 1,258,173 377,645 758 0.18 0.03 269.43 7,100 7,100 14,846,822 Chinatrust Commercial Bank 6,097,453 3,912,473 68,460 33,262 12,168,843 23,919,843 630,237 0.16 0.00 595.51 248,399 61,650

Taiwan Rakuten Card, Inc.

2. Disclosure items and definitions

American Express International Inc.

Aeon Credit Card (Taiwan) Co., Ltd.

2.1 Effective Cards: No. of cards issued and in normal condition minus No. of cards cancelled.

268,728

171,027

75,936

Total 40,723,016 27,001,779

188,394

112,550

35,849

16,212

3,218

457,251

119

556

2,850

684

2.2 Active cards: Cards with charge activity in the past six months, excluding debit cards; cards with installment payment activity included; cards with revolving payment activity only excluded.

161,977

350,831

254,642

312,642

34.832

873,252

3,812,890

139,770

2,239

1,877

2,414

1,857,863

0.21

0.47

0.91

0.27

0.02

0.00

0.24

0.03

239.34

215.83

2,023,50

579.17

440

3,152

2.16

393,174 1,624,467

1,72

12,034

7.848

- 2.3 Monthly issuing cards: Reissued cards and renewed cards excluded.
- 2.4 Monthly cancelled cards: Cards newly cancelled.
- 2.5 Revolving balance: Amount of principal that incurs interest on revolving credit for the month.
- 2.6 Delinquency: Receivables in accounts where the amount paid by cardholders for the month does not cover the required minimum payment and accounts whether recourse action has been taken against the

368,443 107,271,869 91,858,346 183,410,750

(primary and accessory) though no late payment has incurred. If the cardholder has charges past due for several months and subsequently makes payment sufficient to cover the minimum payment for one

2.7 Coverage Ratio: Ratio of bad debt reserve actually put aside to required bad debt reserve.

<sup>1.</sup> Sources: Disclosed by banks.